



EUROPEAN COMMISSION

JOINT RESEARCH CENTRE

2022-BRU-H2-FGIV-020708

**FG IV - Knowledge Management Officer –
Communities of practice: research and advise**

POSITION FOR:

Member of the contract staff FGIV – art. 3b of the Conditions of Employment of Other Servants
<http://eur-lex.europa.eu/LexUriServ/LexUriServ.do?uri=CONSLEG:1962R0031:20110101:EN:PDF>

WE ARE:

As the science and knowledge service of the Commission, the mission of DG Joint Research Centre (JRC) is to support EU policies with independent evidence throughout the whole policy cycle.

The JRC is located in 5 Member States (Belgium, Germany, Italy, the Netherlands and Spain). Further information is available at: <https://ec.europa.eu/jrc/>

The current vacancy is in **the Knowledge Management Methodologies, Communities and Dissemination unit which is part of the Directorate for Knowledge Management** of the JRC.

Presentation of the unit: we create and coordinate corporate knowledge management methodologies and tools to facilitate access to and mapping of knowledge in support of priority policy areas to the relevant Commission Services. We foster knowledge communities and dissemination by managing the Commission collaboration platforms, by providing guidance for communities of practice, by managing JRC events and exhibitions, visitor centre and by developing novel ways of communicating science and engagement in collaboration with science museums, schools, including digital exhibitions. We manage graphics design and A/V for visually communicating knowledge and manage the publications process of JRC science, the JRC publications repository (PUBSY) and the JRC eLibrary.

WE PROPOSE:

We propose a challenging position for a Knowledge Management Officer to support and enhance the JRC's community management capacity and provide advice, analysis and support to the setting up of Communities of Practice across the organisation.

The tasks of the new colleague will be focused on supporting Communities of Practice in their life cycle, including guidance, facilitation and application of community management principles to ensure coherent application of these principles across the CoP ecosystem throughout the organisation. It also includes providing advice with regards to content for publication, promoting inclusive communication actions, participation and engagement, as well as supporting the setting up of social participatory actions and ways to promote knowledge retention and presentation.

WE LOOK FOR:

We look for an enthusiastic, motivated, organized and pro-active colleague with a solid experience in setting up and managing of communities of practise, supported by a relevant degree and research practise. Experience in providing advice on the implementation of a participatory and transversal spirit across the organisation in order to promote sustainable engagement, collaboration, knowledge, trust and creativity building dynamics is considered a strong advantage.

The ideal candidate will also have knowledge on the optimal use of tools to achieve this, and their information architecture to effectively support inclusive community management, manage content in these tools and ensure quality control.

Very strong communication skills are required, as well as capacity to conceptualise strategies, deliver work in a structured way and the ability to work both independently and in a team.

English level C2 is required.

PLACE OF WORK:

Brussels

ELIGIBILITY CRITERIA:

Candidates for this contract agent post shall:

– (i) have passed a valid EPSO CAST selection procedure;

or

– (ii) be registered in the EPSO Permanent CAST https://epso.europa.eu/documents/2240_en

or

- (iii) be registered in the specialised call for researchers <https://ec.europa.eu/jrc/en/working-with-us/jobs/vacancies/function-group-iv-researchers> (used mainly by the JRC).

With a valid application number to one of the above, you may then apply for this specific vacancy at JRC through: <http://recruitment.jrc.ec.europa.eu/?type=AX>

RECRUITMENT POLICY:

The Joint Research Centre

- Cultivates a workplace based on respect for other people and the environment.
- Embraces non-discriminatory practices and equality of opportunity. In case of equal merit, preference will be given to the gender in minority.