

**2019-IPR-RI4-FGII-011770****FG II- Technical Agent**

Position for: FG II - Technical Agent	<p>As the science and knowledge service of the Commission, the mission of DG Joint Research Centre is to support EU policies with independent evidence throughout the whole policy cycle.</p> <p>The JRC is located in 5 Member States (Belgium, Germany, Italy, the Netherlands and Spain). Further information is available at: https://ec.europa.eu/jrc/</p> <p>The current vacancy is in the Support Services Directorate (located in Ispra, Italy) and this vacancy is within the "Infrastructure" Unit which manages all activities relating to site infrastructure, delivery of utilities, maintenance and management of green areas.</p> <p>We propose a position for Technical Agent in charge of ensuring the operation and maintenance of telephone plants and networks in analogue, digital and VOIP technology.</p> <p>S/he has to deal with the telephone issues and user requests for fixed and mobile phones. verify fixed /mobile lines invoices and user charging.</p> <p>Under the supervision of an official s/he has to check the activities contracted to external companies.</p> <p>Qualifications:</p> <p>Candidates will have at least 2 years job related experience.</p> <p>Knowledge of telecommunication and telephony. IT tools for OFFICE AUTOMATION. IT Development tools: TCP/IP. Principles of maintenance of IT infrastructures.</p> <p>Knowledge of English (B2) and Italian (C1) required.</p> <p>Good organisation skills, problem solving, ability to identify user's needs, client orientation attitude are essential.</p> <p>The successful candidate needs to be able to work both independently and in team.</p>
Directorate Unit	Support Services Infrastructure Further information: https://ec.europa.eu/jrc/
Indicative duration	36 months initial contract with possible renewal up to maximum 6 years

<p>JRC Site</p> <p>Country</p>	<p>Ispra</p> <p>Italy</p>
<p>Rules and eligibility</p>	<p>The candidate must be on a valid EPSO reserve list for Function Group II contract staff.</p> <p>If you are not in any valid EPSO reserve list for Function Group II contract staff, you can still apply by following these steps.</p> <p>You express your interest by applying to the CAST Permanent: open-ended selection procedure to create a pool of candidates from which the institutions, bodies, offices and agencies of the European Union (EU) can recruit contract agents.</p> <p>https://epso.europa.eu/documents/2240_en</p> <p>Only then you can apply for this specific position, through http://recruitment.jrc.ec.europa.eu/?type=AX</p> <p>Auxiliary contract staff: https://ec.europa.eu/jrc/en/working-with-us/jobs/temporary-positions/contract-staff-members</p> <p>Article 3b of the Conditions of Employment of Other Servants of the European Union applies: the actual period of employment within the Commission under this type of contract, including any period under renewal, shall not exceed 6 years.</p> <p><i>Please note that in case a high number of applications is received only shortlisted candidates will be contacted.</i></p>