



2018-SVQ-15-FGIH-010690

**FG III - IT Service Assistant – Information Technology**

<p><b>Position for:</b></p> <p><b>FGIII – IT Service Assistant – Information Technology</b></p>	<p>As the science and knowledge service of the Commission, the mission of DG Joint Research Centre is to support EU policies with independent evidence throughout the whole policy cycle.</p> <p>The JRC is located in 5 Member States (Belgium, Germany, Italy, the Netherlands and Spain). Further information is available at: <a href="https://ec.europa.eu/jrc/">https://ec.europa.eu/jrc/</a></p> <p>The mission of the Advanced computing and ICT support Unit at the JRC is:</p> <ul style="list-style-type: none"><li>- to act as a centre of ICT competence supporting the operational activities of the JRC;</li><li>- to implement the JRC ICT policy and to provide a reliable, efficient and secure ICT infrastructure for the whole JRC in line with the Commission ICT strategy;</li><li>- to support and coordinate the implementation of corporate information systems.</li></ul> <p>We are looking for an IT Service Assistant that will contribute to the support and operations of IT-projects and systems in a dynamic environment.</p> <p>She/He will be required to:</p> <ul style="list-style-type: none"><li>- manage the virtual server infrastructure;</li><li>- manage Windows and Linux systems;</li><li>- manage other infrastructure components: storage, network, backup, monitoring, etc.;</li><li>- monitor the infrastructure components;</li><li>- diagnose problems and provide assistance as second level support;</li><li>- deploy and monitor the performance of applications;</li><li>- ensure the security of IT systems.</li></ul> <p>Qualifications:</p> <p>Candidates must have:</p> <ul style="list-style-type: none"><li>• a completed university education in a relevant field of at least three years and at least 2 years of relevant professional experience;</li><li>• working experience managing Linux systems;</li><li>• practical knowledge of virtualisation platforms (e.g. VMware);</li><li>• working experience with some network storage solution (e.g. SAN, NAS);</li><li>• a thorough knowledge of English both written and spoken (min. level B2);</li><li>• proven interpersonal, organisational and problem solving abilities and the ability to work both independently and as part of a team.</li></ul> <p>Advantageous:</p> <ul style="list-style-type: none"><li>• working experience managing Windows systems;</li><li>• knowledge of network administration;</li><li>• experience operating backup and recovery systems;</li><li>• working experience with monitoring tools;</li><li>• a thorough knowledge of Spanish both written and</li></ul>
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	<p>spoken (min. level B2);</p> <p>The selection board will appreciate candidates showing enthusiasm and team spirit, willing to learn new domains and to address new challenges in a dynamic and multi-cultural environment.</p>
<b>Directorate Unit</b>	<p>Competences Advanced Computing and ICT Support</p> <p>Further information: <a href="https://ec.europa.eu/jrc">https://ec.europa.eu/jrc</a></p>
<b>Indicative duration</b>	36 months initial contract with possible renewals up to maximum 6 years
<b>JRC Site</b> <b>Country</b>	<p>Seville</p> <p>Spain</p>
<b>Rules and eligibility</b>	<p>The candidate must be on a valid EPSO reserve list for Function Group III contract staff.</p> <p>Applicants to the following Calls for expression of interest can also be considered:</p> <p>CAST Permanent - EPSO has launched in January 2017 an open-ended selection procedure to create a pool of candidates from which the institutions, bodies, offices and agencies of the European Union (EU) can recruit contract agents. Details available at the link below: <a href="https://epso.europa.eu/documents/2240_en">https://epso.europa.eu/documents/2240_en</a></p> <p><a href="https://epso.europa.eu/apply/job-offers/cast/2106/description_en">https://epso.europa.eu/apply/job-offers/cast/2106/description_en</a></p> <p><b>Auxiliary contract staff:</b> <a href="https://ec.europa.eu/jrc/en/working-with-us/jobs/temporary-positions/contract-staff-members">https://ec.europa.eu/jrc/en/working-with-us/jobs/temporary-positions/contract-staff-members</a></p> <p>Article 3b of the Conditions of Employment of Other Servants of the European Union applies: the actual period of employment within the Commission under this type of contract, including any period under renewal, shall not exceed 6 years.</p> <p><i>Please note that due to the high number of applications received only shortlisted candidates will be contacted.</i></p>